

**Who are ESACT?**

ESACT is a registered charity in the East Cambs area which offers a door-to-door service for people who cannot access local bus routes due to age or disability, people living in rural locations with limited or no access to local bus routes or those without access to a car.

**What is Dial A Ride Service?**

This is a pre-bookable service operating throughout the East Cambs area five days a week. The service is based on a timetable/route and users holding a Cambridgeshire bus pass can use the service and pay half fare after registering.

**What can Dial A Ride be used for?**

If you are eligible for Dial A Ride, then you can use us for any reason. For example: shopping, visiting friends or relatives, going to church, day centres, pubs and restaurants, leisure pursuits as well as keeping any sort of health related appointment.

**How do I join Dial A Ride?**

To become a Dial A Ride member there is a small annual membership fee of £10.00 per person and is payable on registration. Please complete and return the registration form with your annual membership fee and we will send you a welcome pack.

**How do I book the bus?**

Booking Dial A Ride is easy. All you need to do is contact the ESACT office on 01353 661161 before 12:00 noon the day before you wish to travel. If you plan to travel on a Monday, please ensure that you contact ESACT the Friday before. Drivers will wait a maximum of 5 minutes after the requested time before moving on to the next pick up point.

For further information about ESACT and our different services, please check out our website:

[www.esact-cambs.co.uk](http://www.esact-cambs.co.uk)

**MONDAY TO FRIDAY – DAILY SERVICE**

**ELY**

Dropping off at various locations around Ely including town centre, Tesco, Waitrose, Aldi & Sainsbury's  
Route starts at 09:30 – Return 13:00 (arranged at drivers discretion)

**PICK UP FROM:**

- Aldreth
- Fordham
- Haddenham
- Isleham
- Little Thetford
- Soham
- Stretham
- Upware
- Wicken
- Wilburton

**RETURN FARE £8.00**

(Pay HALF FARE with a valid bus pass)

PLEASE BOOK BEFORE 12:00 NOON BY THE DAY BEFORE  
(YOU CAN BOOK FROM A WEEK IN ADVANCE)

**Registration Form**

All the information you give us is confidential

Name .....

Address .....

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Postcode .....

Phone No .....

Date of Birth .....

Email address .....

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Emergency contact name, relation to you and telephone number

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Would you have any of the following when travelling? (please tick)

<input type="checkbox"/>	Wheelchair
<input type="checkbox"/>	Shopping trolley
<input type="checkbox"/>	Walking aid
<input type="checkbox"/>	Guide dog
<input type="checkbox"/>	Escort